## Resume

Scher an Innormation			
Name	:	Dr.(Mrs.)P.Thenrathi	lach
Father's Name	:	Mr. K. Pownraj	
Age	:	42	AL
Designation	:	Assistant Professor in Commer	
Department	:	Commerce (E-Com)	TON HE
Email ID	:	thenrathibalaji@gmail.com	
Date of appointment	:	18.07.1997	
Date of retirement	:	_	

## Educational Qualification

Examination Passed	Board/University	Subject	Year of Passing
SSLC	Board of Secondary		1989
	Education		
PUC/ Higher	Board of Higher Secondary	Commerce	1991
Secondary	Education		
Bachelor's Degree	MKU, Madurai	Commerce	1996
Master's Degree	MKU,Madurai	Commerce	1996
M.Phil	MKU,Madurai	Commerce	2004
PhD	MKU,Madurai	Commerce	2013
Others PGDCA	MKU,Madurai		2013
Teaching Experience	: UG	: Y	ears 18
	PG	: Y	ears 6

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Field of Specialization	
Awards won	

Marketing

M.P. Nagammal Memorial College First – Medal in M.Com Jegathambal Memorial Medal for University I Rank in M.Com

No. of articles published in Journals

International :

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No. of papers presented in Seminars / Conferences 16

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International : 9
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National : 5 State 2
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No. of articles published in Books / Conference Proceedings : 6 Articles published

Title of the Article	Name of the Journal
Attitude of Policy Holders towards	Multi –Disciplinary Research Journal
the Life Insurance Service of LIC	

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## **Papers presented**

rapers preser				
Date	Seminar / Conference	Level	Title of the paper	Venue
21.09.2006	Global Business and	Internatio nal	1.Emerging Technology in	Adaikalamatha Institute of
22.09.2006	Policy Modelling (GBPM-2006)		Mobile E-Commerce, Thanjavur 2.Money and Payment system in E- Commerce, Thanjavur.	Management, Thanjavur.
15.02.2007	Global Business Opportunities	Internatio nal	Challenges before Insurance Industry	Loyola College Chennai
14.03.2008 - 15.03.2008	and Challenges Globalisation – Impact, Challenges and Opportunities. ICGICO-2008	Internatio nal	Attitude of Investors towards LIC Mutual Fund	St.Joseph's College of Arts – Science, Cuddalore.
19.04.2008	First International Conference of Scott Christian Forum	Internatio nal	Business performance of LIC	Scott Christian College
05.12.2008 - 06.12.2008	First International Conference of KAAS	Internatio nal	Innovative products of Life Insurance Companies, Nagercoil	Women's Christian College, Nagercoil.
27.05.2010 28.05.2010	Global Business: Challenges – Opportunities in the Present Scenario	Internatio nal	Marketing Strategies to enhance life insurance services in the Global Scenario	Sri Kaliswari College, Sivakasi.
23.07.2012 - 24.07.2012	Shifting Paradigms of Business	Internatio nal	Services marketing – A study with special reference to LIC.	VHNSN College, Virudhunagar
Oct2013	Customer Relationship Management in the present Scenario	Internatio nal	Service Quality- The Measuremen of Gaps in the Service of LIC.	B-Digest Publications, Nagercoil
01.09.2005 - 02.09.2005.	Recent Trends in Commerce Education and	National	Problems of small shops at Virdhunagar	V.V. Vanniaperumal College for

	Research			Women,		
				Virudhunagar.		
19.01.2007	Customer	National	Consumer preference	ANJA College,		
-	Relationship		of LIC	Sivakasi		
20.01.2007	Management					
22.12.2010	Sales	National	Sales promotional	VHNSN College,		
22.12.2010	promotional	Inational	strategies of LIC	Virudhunagar		
23.12.2010	strategies of		strategies of LIC	viruuriuriagai		
	MSMEs					
22.07.2011	Globallisation	National	Role of LIC towards	School of		
-	and		Consumer's Welfare-	,		
23.07.2011	Consumers-		A Study with special	Bharathiar		
	Issues and		reference to	University,		
	Challenges		Virudhunagar	coimbatore		
	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~		District			
22.09.2011	Challenges of	National	Upgradation of	VVV College,		
	Commerce		Insurance Education	Virudhunagar		
	Education on		in the Commerce			
04.00.0007	21 <sup>st</sup> scenario	G	Curriculum			
04.03.2007	Dynamics of	State	LIC in the globalised	Madura College,		
	Commerce		economic scenario Madurai.			
	Education in					
	the Globalised					
19.12.2007	Era Emerging	State	Life Insurance	Sourashtra		
17.12.2007	Trends in	State	services –An	College, Madurai		
	Functional		Evaluation	conego, madurar		
	Management		Lvaruation			
	in Corporate					
	Sector in India					
24.07.2015	Conference on	Internatio	Impact of Mobile	V.H.N.S.N.		
-	'Strategies for	nal	Apps Technology	College,		
25.07.2015	Sustainable		Virudhunagar.			
	growth of		· noonanagar.			
	E-Commerce'					
Articles published in Books / Conference Proceedings						
Year Book title / Conference ISBN Article title						

Year	Book title / Conference	ISBN	Article title
April	First International Conference		Business Performance of
2008	of SRF		LIC
Dece	First International Conference		Innovative Products of Life
mber	of Kanyakumari Academy of		Insurance Companies
2008	Arts and Sciences, 2008		-

May 2010	Global Business: Challenges – Opportunities in the Present Scenario	978-93-80530- 14-7	Marketing Strategies to enhance life insurance services in the Global Scenario
July	Consumers Awareness,	978-81-8484-	Role of LIC towards
2011	Welfare and Protection	143-5	Consumers Welfare, A
			study with special reference
			to Virudhunagar District.
July	Change Ahead	978-93-81723-	Services marketing – A
2012		05-0	study with special reference
			to LIC
Oct	Customer Relationship	978-81-	Service Quality- The
2013	Management in the present	923976-1-0	Measuremen of Gaps in the
	Scenario		Service of LIC.

V No. of Seminars/Conferences/Workshops attended - 22